StudyPerth Crisis Relief – For Individuals

Information for Applicants

1. Introduction

StudyPerth Crisis Relief (SPCR) is accessible directly by international students in Western Australia who can demonstrate an immediate, emergency need for accommodation and/or food security.

2. Who can apply?

To be eligible to apply for SPCR, the applicant must meet all the following criteria:

- Have already contacted their education provider to advise them of their situation
- Hold a current Australian Student or Post-Study Work Rights visa.
- Be enrolled in, or have recently completed a course at, a Western Australian education institution.
- Be able to demonstrate their need for support by explaining their immediate requirement for accommodation and/or food security, due to a change in financial circumstances, related to COVID-19 restrictions.

StudyPerth may also refer Applicants to one of its StudyPerth Crisis Relief Partners, where applicable, before considering direct individual assistance.

3. What can be supported?

SPCR for individuals is strictly limited to the following support needs:

- Short term accommodation payment
- Access to food support

Applicants are advised that if at any time during their application process or after their application has been approved, they have a change in circumstances that resolves their situation, it is their obligation to report this immediately to StudyPerth.

4. How will the support be provided?

The SPCR will provide up to two weeks’ support at a time, up to a limit of $1,000 per applicant. Should no other assistance be available when this limit has been reached, consideration will be given on a case-by-case basis to increasing this limit until such time as an alternative solution can be found.

Applicants will not be given funds directly and no cash payment options will be considered.

Rent Assistance

Applicants will issue StudyPerth with copies of bills/invoices or equivalent evidence, along with their bank details for payment, for accommodation payment needs up to two weeks at a time. StudyPerth will pay the amount due on the applicant’s behalf, until such time as the applicant limit is reached or the applicant is no longer eligible for support or the applicant’s emergency needs have been met.

Food Support

If you need further information, email reachout@studyperth.com.au
Applicants will be issued with a supermarket e-Gift Card (applicant may choose between Woolworths or Coles) valued at $120*. A new e-Gift Card will be issued every two weeks until such time as the applicant limit is reached or the applicant is no longer eligible for support.

*This amount may be assessed on a case-by-case basis at the discretion of StudyPerth, where an applicant can demonstrate it is insufficient to support their specific circumstances.

5. How to apply

Applicants must complete an Application Form available from www.studyperth.com.au/emergency-aid and email it to reachout@studyperth.com.au. In addition to the form, the following supporting details will also be required to be submitted:

- Evidence of loss of income*. This may be in the form of a formal termination notice, stand down notice, letter or email from an employer.
- Evidence of accommodation payment amounts*. This may be a rental receipt, a rental agreement, letter or email from a landlord.
- A bank statement dated within 30 calendar days of submission of the application form.

*Where applicants are unable to provide the required evidence due to the nature of their working or accommodation arrangements, they should contact StudyPerth for assistance in preparing their application.

6. How will applications be assessed?

For an applicant to be successful in accessing SPCR, they must be able to demonstrate their immediate need for Crisis Relief. StudyPerth will assess the information provided and consider alternative sources of support. If immediate need for Crisis Relief is demonstrated and suitable alternative sources of support are not available, at its sole discretion, StudyPerth will approve the application.