

StudyPerth Crisis Relief

Information for Applicants

1. Introduction

StudyPerth Crisis Relief (SPCR) is accessible directly by international students in Western Australia who can demonstrate an immediate need for accommodation and/or food security.

2. Who can apply?

To be eligible for SPCR, the applicant must progress through the SPCR protocol:

1.	If not resolved:	Enquiry received by reachout@studypertth.com.au	If resolved:	Case Closed
2.	If not resolved:	Student to contact their education provider	If resolved:	Case Closed
3.	If not resolved:	Refer to Consulate, Business Council or Association	If resolved:	Case Closed
4.	If not resolved:	StudyPerth Crisis Relief Assessment	If resolved:	Case Closed

The applicant must also:

- Hold a current Australian Student or Post-Study Work Rights visa (Bridging visas included).
- Be enrolled in or have recently completed a course at a CRICOS-accredited Western Australian education institution.
- Be able to demonstrate their need for support by explaining their immediate requirement for accommodation and/or food security, due to a change in financial circumstances, related to COVID-19 restrictions.

3. What can be supported?

SPCR for individuals is strictly limited to the following support needs:

- Short term accommodation payment
- Access to food support

Applicants are advised that if at any time during their application process or after their application has been approved, they have a change in circumstances that resolves their situation, it is their obligation to immediately report this to StudyPerth.

4. How will the support be provided?

The SPCR will provide up to two weeks' support, up to a limit of \$1,000 per applicant.

Depending on the requested support, SPCR funding will be disbursed in different ways. Applicants will not be given funds directly and no cash payment options will be considered.

Rent Assistance

Applicants shall issue StudyPerth with copies of bills/invoices or equivalent evidence, along with their agent/landlord bank details for payment, for accommodation payment. StudyPerth will pay the amount due on the applicant's behalf.

Food Support

Applicants shall be issued with a supermarket e-Gift Card (applicant may choose between Woolworths or Coles) valued at \$120*.

**This amount may be assessed on a case-by-case basis at the discretion of StudyPerth, where an applicant can demonstrate it is insufficient to support their specific circumstances.*

5. How to apply

Applicants must complete an Application Form available from www.studyperth.com.au/crisis-relief and email it to reachout@studyperth.com.au. In addition to the form, the following supporting details will also be required to be submitted:

- Evidence of loss of income*. This may be in the form of a formal termination notice, stand down notice, letter or email from an employer. StudyPerth will also accept advice that financial support from parents has been reduced or has ceased, on the condition that the student provides evidence of this.
- Evidence of accommodation payment amounts*. This may be a rental receipt, a rental agreement, letter or email from a landlord.
- A copy of a bank statement or screenshots from your banking app, that show details up to the most recent week.

**Where applicants are unable to provide the required evidence due to the nature of their working or accommodation arrangements, they should contact StudyPerth for assistance in preparing their application.*

6. How will applications be assessed?

Only applicants who have progressed through the SPCR protocol and have demonstrated an immediate need for support will be approved for SPCR. If these criteria are met, at its sole discretion, StudyPerth will approve the application.